# **Bacardi - Spirit Quality Technician**

Whitchurch, Hampshire, South East England, England

Spirit Quality Technician Country: United Kingdom City: Whitchurch, Hampshire

Function: Operations - Supply Chain - Logistics

Reporting Line: Laboratory Manager

Job type: Full time

Lead recruiter: Evelyn Elliott

About the role

### What does a Spirit Quality Technician do?

Support the key performance indicators in relation to spirit quality by maintaining the laboratory facility, all samples submitted to the laboratory and all data relating to the samples. Ensuring that the samples and data are handled in a safe, efficient manner and all equipment is maintained and calibrated.

Coordinate the Sensory Panel, monitoring results and supporting training.

Key relationships include Laverstoke Operations, Westthorn Laboratory, Laverstoke Visitor Centre and other Bacardi sites.

Responsibilities

## With our Consumer at the heart, your key responsibilities will be to:

- Considers, at all times, the Environment and Health and Safety.
- Operate, maintain and troubleshoot specialist instrumentation such as density meter, spectrophotometer, GC, and any other such instrumentation, having first undertaken specific training.
- Sensory Analysis prepare samples for Sensory Panel, maintain reference samples, reporting any anomalous results. Monitoring panellist performance and support training.
- Prepare and analyse samples from raw materials, distillations and trials, including inspection of Botanicals.
  - Analysis and presentation of quality results.
- Use LIMS to record samples and their results and store all incoming samples appropriately. Ensure all documentation is dealt with in accordance with laboratory procedures and HMR&C guidelines.
- Select the most appropriate workflow for each sample type and prioritise according to the needs of the business.
- Ensure that all laboratory equipment is operated, maintained and calibrated in accordance with manufacturers' and lab operating procedures.
- Apply 5S principles to the laboratory environment, ensuring good housekeeping and maintaining stocks of consumables.
  - Environmental monitoring and reporting.
- Collaborate with other areas to investigate and resolve issues from non-conformance samples and consumer complaints.
- Identify and participate in any training, projects or initiatives to facilitate development within the site.
- Provide induction training and support to other areas and new team members on Gin products, lab procedures and other areas of interest.
- Participate in the review and continuous improvement of lab techniques and operating procedures, suggest and implement improvements and benchmark against other laboratories.
- Review and carry out COSHH and risk assessments of the laboratory area and operate within EHS guidelines.
  - Participate fully in internal and external audits.
  - Provide support for the onsite HACCP programme

- Any other tasks key to the smooth operation and development of the laboratory
- Support site KPIs by ensuring prompt release of spirit and driving reduction in consumer complaints

## Skills and Experience

#### **Essential:**

- Quality Lab/Spirits Industry Experience
- Tertiary education in science
- Relevant IT systems experience e.g. Microsoft Office, LIMS, Chemstation, SAP

#### Desirable:

- Organoleptic Analysis experience
- General Certificate in Distilling

#### **Functional:**

- Strong interpersonal and communication skills
- Ability to work as part of a team or on your own initiative
- Excellent attention to detail

## **Personal Qualities**

- Maintain responsibility and accountability through personal commitment and behaviour
- Have flexibility (including overtime if required) and maintain high levels of selfmotivation to achieve high standards of performance and behavior
  - Lives the 3 F's Fearless, Founder's Mentality, Family

#### Our culture

We share the passion and entrepreneurial flair of our founder and are guided by our three culture pillars - Fearless, Family and Founders, they inspire our Primos to be the best they can be and drive us forward in all we do. But what does this mean?

- · Being Fearless; means adopting an agile mindset, being comfortable trying new things and taking risks. We are empowered to question, challenge and innovate.
- · Family; We treat each other, and our communities, like Family. Always.
- · Founders; The spirit of entrepreneurship is at the heart of everything we do. We see the business as if it's our own. We do the right thing for the business and we all take accountability for our work.

When you join Bacardi, you become part of our family and gain more than just a job.

# **Employee Benefit Reviews**

9 Dec 2019

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Current Employee

Private health insurance automatically included, along with a generous pension package where Bacardi will match double your contribution